- 1. The eRemit Remitdhan Give Away 2021 Campaign (hereafter referred as "Campaign") is organized by Merchantrade Asia Sdn Bhd (410591-T) (hereinafter "Organizer").
- Participation in the eRemit Remitdhan Give Away 2021 campaign shall be deemed unequivocal acceptance to be bound by the Terms and Conditions contained hereunder (hereinafter referred as "T&C")

### **CAMPAIGN PERIOD**

3. The Campaign Period (hereinafter "Campaign Period") starts from 09:00:00 13 April 2021 (GMT +8 / Malaysian Time) and ends on 23:00:00 13 May 2021 (GMT +8 / Malaysian Time).

## **ELIGIBILITY & CAMPAIGN MECHANISM**

- 4. This Campaign is open to all Participant(s) who has attained the age of 18 and above.
- 5. Employees of Organizer along with their families, affiliates, and contactors are **excluded** from this Campaign.
- 6. Participant(s) must make a minimum transfer of RM5,000 during the Campaign Period.
- 7. Subject to the fulfilment of the requirements as above, successful participant(s) will potentially win an Exclusive Staycation Package x 3 or Gold Gift Voucher (RM 500) x 3 or 1 Year Zero Fee worth of RM 1.000 x 1.
- Organizer reserves the right to choose the winners of the Campaign and will not and does
  not have any obligation in any circumstance to explain the choices of the Campaign
  winners.

## **CAMPAIGN MECHANISM**

- 9. All Participant(s) details will be compiled by Organizer.
- 10. Winners will be chosen from a random draw of entries received in accordance with these Terms and Conditions. The draw will be performed by Organizer.
- 11. The winners will be informed of the date of the prize giving ceremony within **fifteen (15)** days after the Campaign ends.
- 12. The grand prize winner must attend the ceremony or send a representative on their behalf to be eligible for the prize. If the winner cannot be contacted or does not respond to any email/phone call/Facebook messages from Organizer within three (3) days of notification, Organizer reserves the right to withdraw the prize and pick a replacement winner.
- 13. Location of prize giving ceremony: At Organizer's Headquarters OR selected nearby branches. Subject to the winner's location.
- 14. The winners must sign a release form and allow Organizer to use the Participant(s) name, photo or video footage taken during the prize-giving ceremony (for an unlimited amount of time for any Campaign material without any further compensation.

#### STAYCATION PACKAGE TERMS AND CONDITIONS

- 15. A winner who has been selected by the Organizer as the winner of the Grand Prize is entitled to an **Exclusive Staycation Package**.
- 16. Prizes to the winners will be presented within fifteen (15) days after the Campaign ends.
- 17. 1 Night / 2 Days Inclusive Breakfast for 2 (1 Child below 7 years can share free with no extra bed.)
- 18. Hotels shall be in Wilayah Persekutuan Kuala Lumpur, PD, JB, Penang and Selangor (Selected Location Only.)
- 19. Vouchers is valid until 30 September 2021.
- 20. Not Valid during Public Holidays & Eve of Public Holidays.
- 21. Subject to Availability.
- 22. The Exclusive Staycation Package cannot be exchanged for cash or credit. Organizer will not entertain any requests from the Participant(s) to extend the offer or transfer to a third party.
- 23. Organizer reserves the right to alter, cancel, terminate or suspend the Campaign or any part thereof or any part of the applicable terms and condition from time to time, with or without any prior notice.

#### **GOLD GIFT VOUCHER TERMS AND CONDITIONS**

- 24. A winner who has been selected by the Organizer as the winner of the 1<sup>st</sup> prize is entitled to **Gold Gift Voucher from Poh Kong** worth RM 500.00.
- 25. Prizes to the winners will be presented within fifteen (15) days after the Campaign ends.
- 26. The value of this voucher stated herein is in Malaysia Ringgit
- 27. Vouchers is valid for 6 Month.
- 28. Voucher can be utilize to redeem for Gold, Diamond and Gem Jewellery
- 29. Voucher cannot be exchanged for cash.
- 30. Voucher is redeemable at all Poh Kong Jewellers outlets nationwide, except Sabah and Sarawak.
- 31. Voucher cannot be exchanged for cash, or any other forms of legal tender.
- 32. During the redemption of goods, if the value of the goods exceeds the amount stated in the voucher, the difference thereof should be paid by the bearer
- 33. If the value of the goods is less than the amount stated in the voucher, then the difference thereof shall not be refunded to the bearer
- 34. Vouchers are not refundable and cannot be exchanged with vouchers of other denominations
- 35. Expired, defaced, lost or stolen voucher will not be replaced
- 36. Voucher can only be redeemed once and must be surrendered at time of purchase.
- 37. Poh Kong reserves the right to vary and amend any of the above terms and conditions without prior notice.
- 38. Not valid for gold bars, silver bars and coins
- 39. Voucher cannot be combined with other promotional offers, coupons or discounts

- 40. Valid at any of the Poh Kong outlets in exchanged for articles to the face value of the voucher
- 41. Not Applicable at Sabah & Sarawak
- 42. Please present voucher prior to purchase
- 43. The Gold Gift Voucher cannot be exchanged for cash or credit. Organizer will not entertain any requests from the Participant(s) to extend the offer or transfer to a third party.
- 44. Organizer reserves the right to alter, cancel, terminate or suspend the Campaign or any part thereof or any part of the applicable terms and condition from time to time, with or without any prior notice.

### 1 YEAR ZERO FEE WORTH RM 1,000 TERMS AND CONDITIONS

- 45. A winner who has been selected by the Organizer as the winner of the 3<sup>rd</sup> prize is entitled to **one (1) year** zero fee worth RM1,000.00 for transactions in eRemit.
- 46. This Zero fee offer starts from the day the winner is announced until 31st December 2021.
- 47. Maximum redemption value is total of RM1,000.00 in one (1) year or until the offer is expired.
- 48. The Zero fee offer cannot be exchanged for cash or credit. Organizer will not entertain any requests from the Participant(s) to extend the offer or transfer to a third party.
- 49. Organizer reserves the right to alter, cancel, terminate or suspend the Campaign or any part thereof or any part of the applicable terms and condition from time to time, with or without any prior notice.

### OTHER TERMS AND CONDITIONS

- 50. Organizer reserves the right to vary or withdraw this Campaign at any time without prior notice.
- 51. No alternative to the Campaign will be offered. The Campaign is subject to availability and Organizer reserves the right to substitute any Campaigns with another of equivalent value without any notice.
- 52. Organizer will not and shall not be held responsible for any delay, error or any other problems in the operation of the Campaign caused by or arising from breakdown, technical malfunction of any computer online system, servers or providers, computer equipment, software, failure of e-mail on account of technical problems and/or traffic congestion on the Internet and/or at any web site or the telecommunications service or a combination thereof, including injury or damage to the Participant(s) or to any other person's computer or mobile phone related to and/or resulting from participating or downloading materials in or in connection with the Campaign.
- 53. In no event will the Organizer and their respective affiliates, subsidiaries and related companies, their respective advertising or Campaign agencies or their respective officers, directors, employees, members, shareholders, attorneys, representatives and agents (collectively, "Affiliates"), be responsible or liable for any damages or losses of any kind, including but not limited to direct, indirect, incidental, consequential, special or punitive

- damages arising out of the Participant(s) entry in the Campaign. By participating in the Campaign, the Participant(s) hereby release and agree to hold harmless the Organizer and their Affiliates from and against any and all rights, demands, claims, causes of action, losses, damages, costs and expenses whatsoever that they may have, or which may arise, whether in whole or in part, and whether directly or indirectly.
- 54. The Organizer and their Affiliates make no warranty of any kind, either express or implied, including but not limited to, the implied warranties of merchantability or fitness for a particular purpose.
- 55. Personal information or any data (including images) ("Data") collected or received from the Participant(s) may be used by the Organizer, and/or their respective agents and agencies for the purposes of administering the Campaign. The Data may also be used to (a) conduct a background check on the Participant(s) identity and verify the Participant(s) eligibility to participate in the eRemit Remitdhan 2021 Give Away Campaign. By participating in the Campaign, the Participant(s) explicitly allow the Organizer, and/or their respective agents and agencies to contact the Participant(s) via e-mail, telephone, short messaging service and other means regarding the Campaign. The Organizer values all personal information received and shall not disclose or furnish the Participant(s) personal information to any unrelated third parties (save for their respective agents and agencies for the purposes of the Campaign or where required by law).
- 56. Notwithstanding any of the foregoing, the Organizer reserves the right as it deems fit to vary or change, cancel, terminate, withdraw, or suspend the Campaign and/or replace the Campaign with another similar Campaign, or program with prior notice. Such variation, changes, cancellation, termination, withdrawal or suspension will be notified by posting on the Organizer's Facebook page www.facebook.com/mtradeasia or in any other manner as the Organizer deems fit. In this respect, the Participant(s) signify their agreement to access the webpage/website at regular intervals to keep up-to-date with any variations or changes which the Organizer may affect from time to time. The Participant(s) also agree that their participation in the Campaign will constitute the Participant(s) acceptance of the terms hereunder (as varied from time to time). Any cancellation, termination, withdrawal or suspension by the Organizer of the Campaign will not entitle the Participant(s) to any compensation against the Organizer for any losses or damages that the Participant(s) may suffer or incur as a direct or indirect result of the act of cancellation, termination, withdrawal or suspension of the Campaign.
- 57. For any assistance and/or feedback related to this Campaign, Participant(s) can contact Organizer at +603-7724 2070 or email to <a href="mailto:customercare@eremit.com.my">customercare@eremit.com.my</a>.
- 58. The Campaign and terms hereunder shall be governed by the laws of Malaysia.